



Unique communication solutions from real insights

Parliamentary Budget Office Stakeholder Survey 2024 – Summary snapshot

July 2024

Results compared to previous surveys

Year	Qualitative	Quantitative	Total sample
2024	10 senators, members and staff 8 secondary stakeholders*	32 senators, members and staff 51 secondary stakeholders	83 [^]
2021	9 senators, members and staff 11 secondary stakeholders*	38 senators, members and staff 47 secondary stakeholders	85 [^]
2018	N/A	9 senators, members and staff 16 secondary stakeholders	34
2015	N/A	49 senators, members and staff 10 secondary stakeholders	63

* Secondary stakeholders includes parliamentary and government department staff, economists, media and research institutions.

[^] Interview responses were used to complete the online survey for interviewed stakeholders.

Overall awareness, perceptions and performance

Satisfaction

PBO work



2024

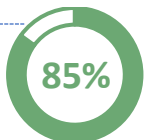


2021



2018

PBO role



2024



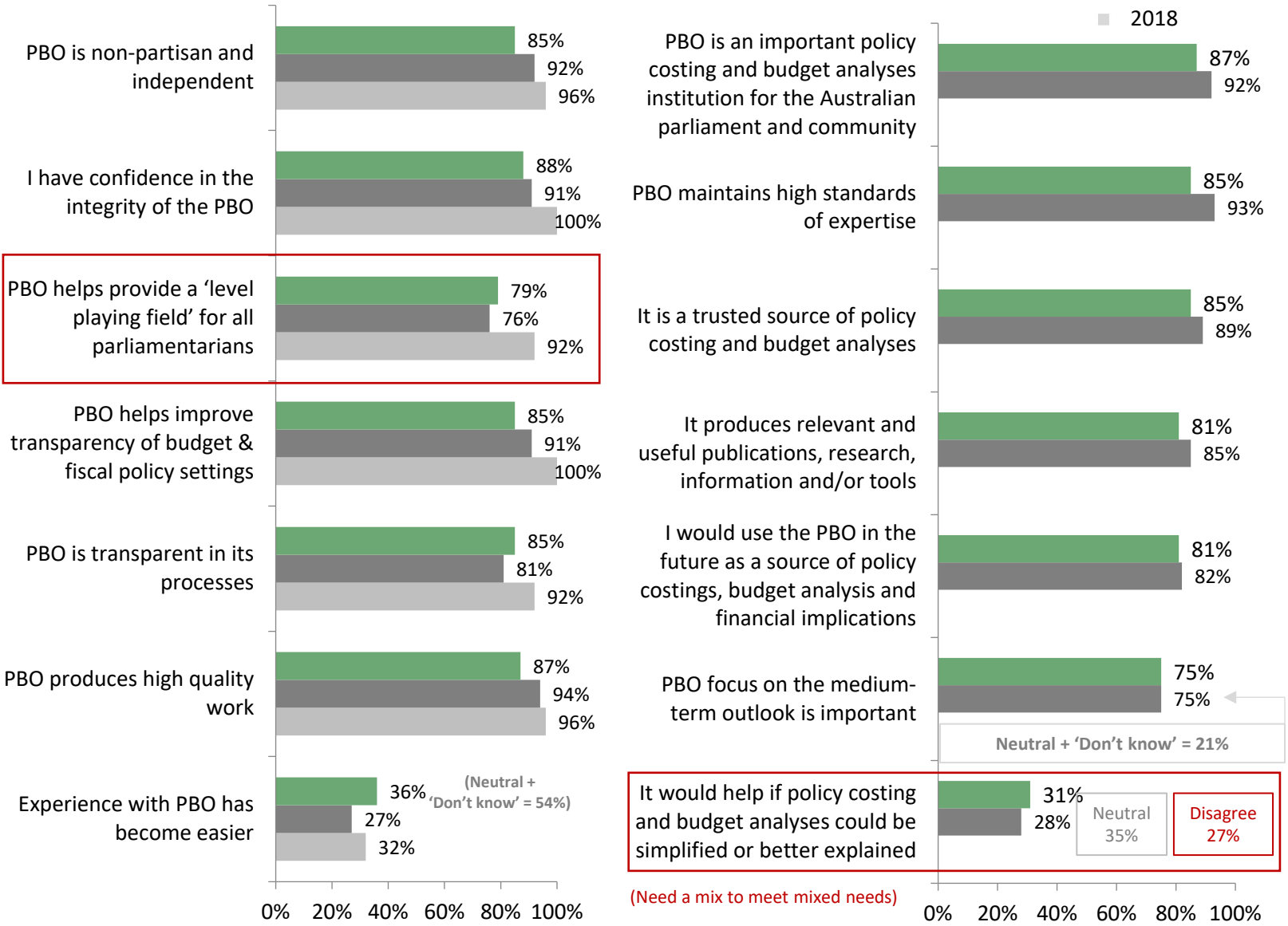
2021



2021

Overall impressions

2024
2021
2018

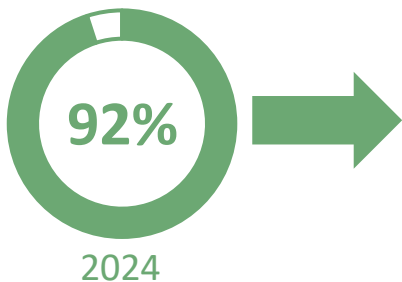


(Need a mix to meet mixed needs)

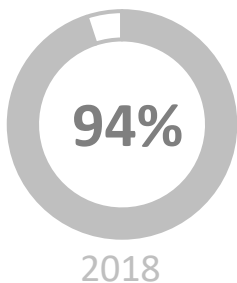
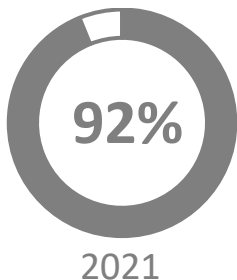
Quicker and more guidance to meet 'level playing field' need and more independence in assumptions and forecasting

SOME POTENTIAL TO GROW AWARENESS AND USE OF PBO SERVICES

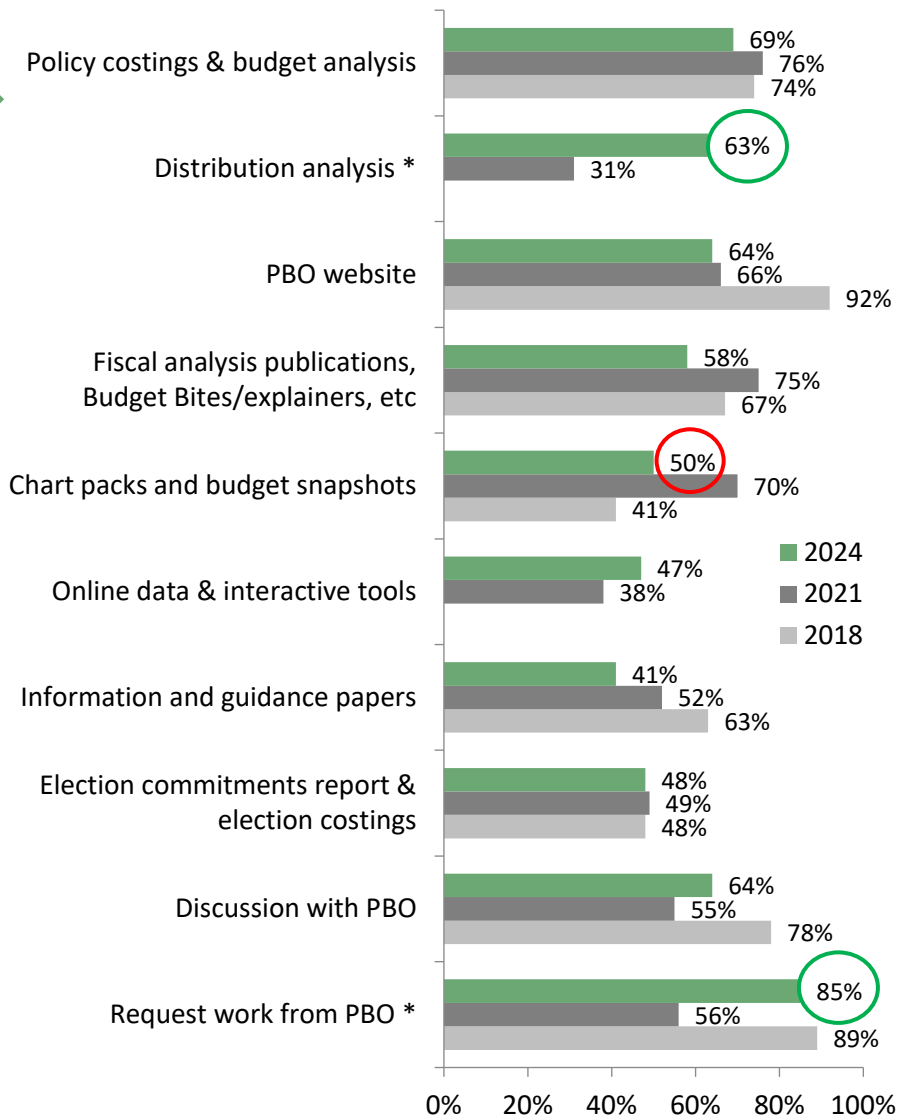
Good awareness of PBO



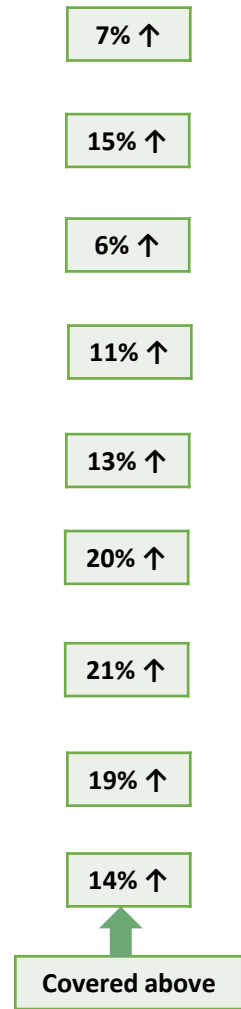
Parliamentarians & their staff (2024) = 100%
Other stakeholders (2024) = 92%



Used the PBO services (in this parliamentary term)



Total unaware of the service but interested



Not interested in the services: mostly because its not relevant to their role, they don't have time, or they use other sources.

* Indicates sample only includes parliamentarians and their staff

SPECIFIC PUBLICATIONS - USAGE AND USEFULNESS OF PBO PUBLICATIONS

Approximately half to two thirds had read and used the **regular** publications in this parliament. They were found to be useful by nearly all stakeholders who had used them and very useful for many. There was lower awareness and use of the other publications, while still seen as useful by those who used them.

