Highlights Report **PBO**



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Responses:	
38 of 39	

Response Rate:	
97%	

Exploring your results



Take time to understand your report. Consider your response rate to determine how representative your results are of the views of your colleagues.



Most questions in this report have information about the proportion of colleagues responding positively, neutrally or negatively.



Identify the areas where you are performing well. These will tend to be high results which are notably above any comparative results. Celebrate these results.



Identify areas that need improvement. These will be the lower results, and/or those which are scoring notably below your comparators.



Generally a difference of -/+ 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.

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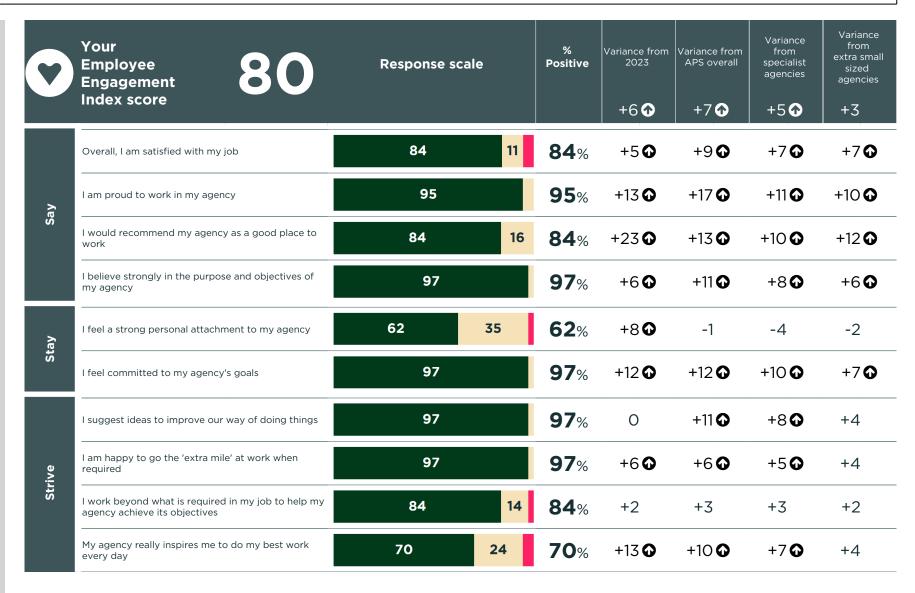


Employee Engagement: Say, Stay, Strive



How engaged is your team?

Employee engagement is more than simply job satisfaction or commitment to an organisation. It is the extent to which employees are motivated, inspired and enabled to improve an organisation's outcomes.



Key • At least 5 percentage points greater than comparator • At least 5 percentage points less than comparator

2024 APS Employee Census PAGE 03.



Leadership - Immediate Supervisor



Immediate Supervisor

The Immediate
Supervisor Index
assesses how
employees view the
leadership
behaviours of their
immediate
supervisor in line
with the APS
Leadership
Capability
Framework.

	Your Immediate Supervisor	Response scale	•	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
	Index score				-3	-3	-3	-3
	My supervisor engages with staff on how to respond to future challenges	79	16	79 %	+3	-1	0	+1
/isor	My supervisor can deliver difficult advice whilst maintaining relationships	70	27	70 %	-5♥	-9 0	-9♥	-9 •
Supervisor	My supervisor invites a range of views, including those different to their own	76	21	76 %	-15♥	-6 •	-7 ©	-5♥
Immediate	My supervisor encourages my team to regularly review and improve our work	76	21	76 %	-2	-6 •	-5♥	-6♥
m m	My supervisor is invested in my development	79	16	79 %	0	+1	+1	+1
	My supervisor ensures that my workgroup delivers on what we are responsible for	87	11	87 %	-10 O	-1	-1	-2
	Other similar questions							
	My supervisor provides me with helpful feedback to improve my performance	71	24	71 %	-5 ♥	-8 ♥	-6♥	-6♥
	My immediate supervisor encourages me	78	14 8	78 %	-6♥	+1	+1	0
	My supervisor actively ensures that everyone can be included in workplace activities	87	13	87%	-7 ♥	+2	+3	+3
	My supervisor encourages me to take on new tasks and gain experience doing things I've never done before	87	8	87%	-	+6 🚱	+6 🖸	+6•
Key	At least 5 percentage points greater than comparator	At least 5 percentage p	points less tha	an comparator		Positive N	leutral Negativ	е



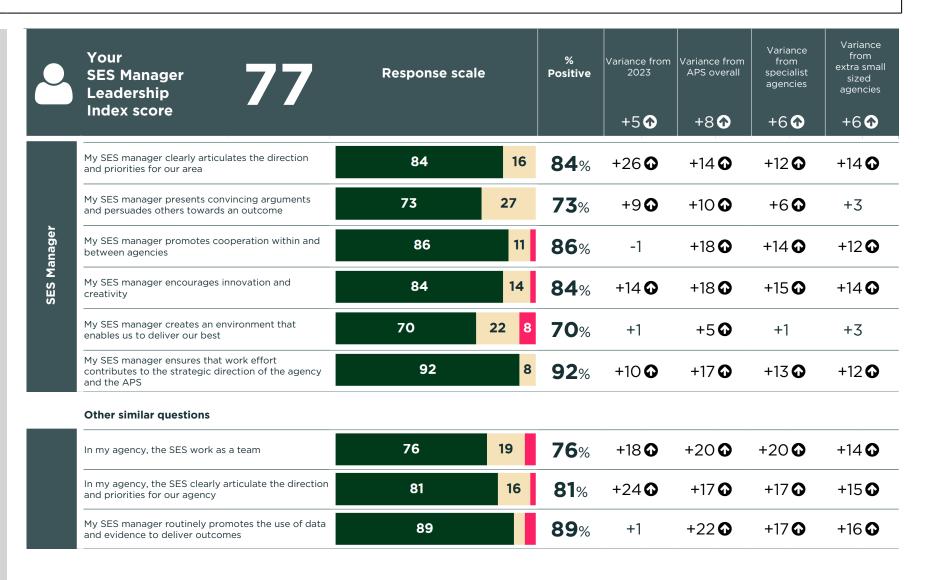
2024 APS Employee Census PAGE 04.

Leadership - SES Manager



SES Manager

The SES Manager Index assesses how employees view the leadership behaviours of their immediate SES manager in line with the APS Leadership Capability Framework.



Key At least 5 percentage points greater than comparator At least 5 percentage points less than comparator

Australian Government

Australian Public Service Commission

Communication and change



Communication

The Communication Index measures communication at the individual, group and agency level.

9	Your Communication Index score	Response so	cale	% Positive	Variance from 2023 +4	Variance from APS overall -1	Variance from specialist agencies -1	Variance from extra small sized agencies +1
tion	My supervisor communicates effectively	71	21 8	71 %	-11👁	-10 👁	-10 👁	-7♥
Communication	My SES manager communicates effectively	76	19	76%	+3	+6 春	+3	+6•
Con	Internal communication within my agency is effective	65	27 8	65%	+16 ♠	+7 	+7 0	+10 🚱

Change

Effective communication is an important part of any change process. Note these questions do not contribute to the above index score.

Other similar questions

	When changes occur, the impacts are communicated well within my workgroup	66	26 8	66%	+13 🚱	-2	-5♥	-6♥
Change	Staff are consulted about change at work	65	27 8	65%	+19 ♠	+14 🚱	+14 🚱	+13 🚱
	Change is managed well in my agency	46	49	46%	+10 🐼	+2	+3	0

Key At least 5 percentage points greater than comparator At least 5 percentage points less than comparator

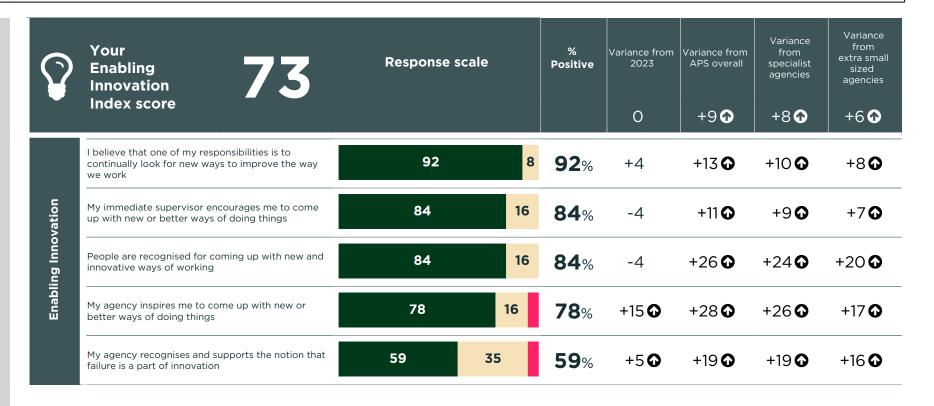
Australian Government
Australian Public Service Commission

Enabling Innovation



Enabling Innovation

The Innovation Index assesses both whether employees feel willing and able to be innovative, and whether their agency has a culture which enables them to be SO.





Kev



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



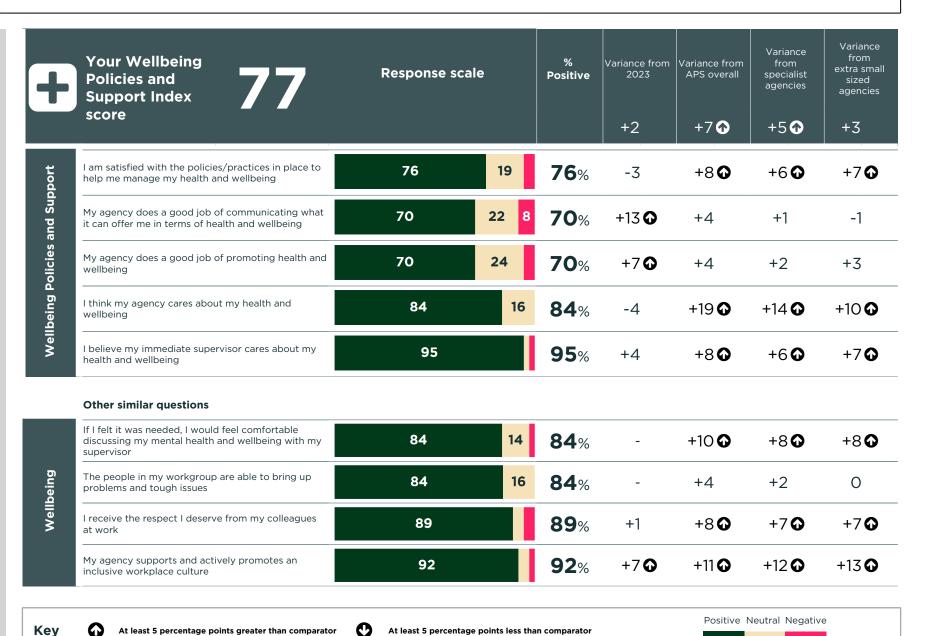
PAGE 07. 2024 APS Employee Census

Wellbeing Policies and Support



Wellbeing

The Wellbeing Index provides a measure of the practical and cultural elements that allow for a sustainable and healthy working environment.



Australian Government

Australian Public Service Commission

2024 APS Employee Census PAGE 08.

Wellbeing

	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
In general, would you say that your health is:						
Excellent		8%	+5♠	-3	-4	-7♥
Very good		49%	0	+14 🚳	+12 🐼	+11 🔷
Good		22%	0	-16♥	-15♥	-13 ♥
Fair		16%	-8♥	+2	+4	+4
Poor		5 %	+2	+2	+3	+3
What best describes your current workload?						
Well above capacity - too much work		24%	+18 🚱	+2	+2	+1
Slightly above capacity - lots of work to do		54%	-16 ♡	+14 🐼	+14 🐼	+12 🚱
At capacity – about the right amount of work to do		22%	-3	-9 0	-9 0	-6♥
Slightly below capacity - available for more work		0%	0	-5 0	-6 •	-5♥
Well below capacity - not enough work		0%	0	-1	-1	-1

Key

At least 5 percentage points greater than comparator

0

At least 5 percentage points less than comparator



Wellbeing

	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
How often do you find your work stressful?						
Always		3 %	0	-2	-1	0
Often		22 %	+10 🐼	-3	-2	-2
Sometimes		51 %	-9 0	+2	+1	+2
Rarely		24%	0	+6 ☆	+4	+2
Never		0%	0	-2	-2	-2
To what extent is your work emotionally demanding?						
To a very large extent		0%	0	-8 ©	-6♥	-6♥
To a large extent		11%	-1	-10 ♥	-7♥	-5♥
Somewhat		54 %	+30 🏠	+16 春	+17 🐼	+16 🐼
To a small extent		24%	-30♥	0	-3	-4
To a very small extent		11%	+2	+1	-1	-2
I feel burned out by my work						
Strongly agree		3 %	-6♥	-5♥	-4	-4
Agree		24%	+3	+1	+3	+4
Neither agree nor disagree		30 %	-1	-2	0	+2
Disagree		38 %	+1	+8 🚱	+5♠	+5♠
Strongly disagree		5%	+2	-2	-4	-7 ♥

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At least 5 percentage points greater than comparator

Key



At least 5 percentage points less than comparator

Flexible work

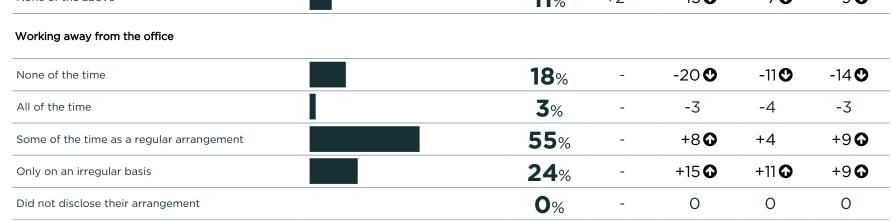


	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
I am confident that if I requested a flexible work arrangement, my request would be given reasonable consideration	95	95%	+1	+12 🚱	+86	+9♠
Do you currently access any of the following flexible working arrangements? [Multiple Response]						
Part time		21%	-2	+80	+80	+7 0
Flexible hours of work		39 %	+4	+13 🐼	+7 •	+12 🚱
Compressed work week		0%	-3	-4	-4	-5♥
Job sharing		0%	0	0	-1	0
Working away from the office/working from home		82%	+5♠	+20 ♦	+11 🐼	+14 🚱
None of the above		11%	+2	-13 ♥	-7♥	-9 O

The working away from the office responses present how often employees worked away from the office/worked from home during a usual working week. It includes the responses for all employees, not just those who indicated they accessed working from home as a flexible working arrangement.

2024 APS Employee Census

Key



At least 5 percentage points less than comparator

PAGE 11.

At least 5 percentage points greater than comparator



Positive Neutral Negative

Working in the APS

	Response scale		% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
I am supported to use my expertise to provide frank and fearless advice	86	11	86%	-	+21 6	+19 🐼	+18 🚱
The people in my workgroup demonstrate stewardship	82	18	82%	-	+5♠	+2	-3
The culture in my agency supports people to act with integrity	95		95%	-	+18 🚱	+16 🚱	+15 🚱
I believe strongly in the purpose and objectives of the APS	89	11	89%	+1	+3	+4	+4
I feel a strong personal attachment to the APS	76	24	76 %	+3	+11 🚱	+16 ₲	+21 6
My workgroup considers the people and businesses affected by what we do	89	11	89%	-	+4	+1	-2

6

Key





At least 5 percentage points less than comparator

Positive Neutral Negative



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Job satisfaction

	Response scale	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
I am satisfied with the recognition I receive for doing a good job	87 8	87 %	+2	+18 🚱	+15 🕜	+13 🚱
I am fairly remunerated (e.g. salary, superannuation) for the work that I do	84 13	84%	-1	+21	+210	+10 🐼
I am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	87 11	87%	-10 🛡	+5 ⊘	+2	+3
I am satisfied with the stability and security of my job	95	95%	-2	+10 🐼	+13 🚱	+13 🚱

Clarity and autonomy

	Response scale	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
I understand how my role contributes to achieving an outcome for the Australian public	95	95%	+1	+2	+1	+1
I am clear what my duties and responsibilities are	81 16	81%	-4	+2	+2	+1
I have a choice in deciding how I do my work	89	89%	+10 🚳	+23 	+14 🐼	+12 🚱
Where appropriate, I am able to take part in decisions that affect my job	82 18	82%	-7♥	+10 🐼	+7 0	+3

Key

At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



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Performance

R	esponse scale %	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
In the last month, please rate your workgroup's overall performance					
Excellent	32%	+11 🐼	+5 ♦	+3	0
Very good	51 %	-15♥	-3	-3	-3
Average	16%	+7 &	+1	+3	+4
Below average	0%	-3	-2	-2	-1
Well below average	0%	0	-1	-1	-1

	Response	scale	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
My workgroup has the appropriate skills, capabilities and knowledge to perform well	76	21	76 %	+1	-2	-5♥	-9 0
My workgroup has the tools and resources we need to perform well	58	32	58 %	-3	-1	-1	-4
The people in my workgroup use time and resources efficiently	79	18	79%	0	+3	0	-3
My job gives me opportunities to utilise my skills	87	1	87%	+2	+7 0	+4	+2
In the last 12 months, the formal learning I have accessed has improved my performance	56	22 22	56%	-	-2	-1	-7♥

Key At least 5 percentage points greater than comparator At least 5 percentage points less than comparator

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Retention



Employees who indicated that they wanted to leave their current position as soon as possible or within the next 12 months were asked what their plans were.

	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
Which of the following statements best reflects your curre current position?	ent thoughts about working in your					
I want to leave my position as soon as possible		3 %	-9♥	-6 O	-5♥	-6♥
I want to leave my position within the next 12 months		27 %	-12 ♥	+4	+6 🟠	+4
I want to stay working in my position for the next one to two years		57 %	+26♠	+19 🐼	+16 ☆	+15 🐼
I want to stay working in my position for at least the next three years		14%	-5 •	-17 O	-17 O	-13 👁
What best describes your plans involved with leaving your	r current position?	0%	0	-5 ©	-4	-6 •
I am pursuing another position within my agency		9%	+9 0	-34 O	-19 ♥	-2
I am pursuing a position in another agency		82%	-18♥	+55 ♦	+46 	+340
I am pursuing work outside the APS		0%	0	-10 👁	-14 👁	
						- 11 ♥
It is the end of my non-ongoing, casual or contracted employment		0%	Ο	-3	-5 O	-11 ⊙ -7 ⊙

Key At least 5 percentage points greater than comparator

At least 5 percentage points less than comparator

Australian Government

Australian Public Service Commission

Retention



Employees were also asked for the primary reason behind their desire to leave and could select one response from a list of items.

Only the five reasons for leaving with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall.

Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
What is the primary reason behind your desire to leave your current position? (5 highest responses):					
There are a lack of future career opportunities in my agency	20%	-	-	-	-
My expectations for work in my current position have not been met	20%	-	-	-	-
I have achieved all I can in my current position	20%	-	-	-	-
I do not have a sense of belonging to my workgroup or agency	10%	-	-	-	-
I want to try a different type of work or I'm seeking a career change	10%	-	-	-	-

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator



Unacceptable behaviour



Employees who had perceived discrimination in the last 12 months in the course of their employment were asked what the basis was for the discrimination. Employees could select one or more responses from a list of items.

Only the three types of discrimination with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall.

Discrimination	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
During the last 12 months and in the course of your em discrimination on the basis of your background or a pe						
Yes		5%	-10 👁	-5♥	-2	-2
No		95%	+10 🐼	+5 🕜	+2	+2
Did this discrimination occur in your current agency?						
Yes	The data for this question has been hi	dden for anon	ymity reasons.			
No	The data for this question has been hi	dden for anon	ymity reasons.			

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator



Unacceptable behaviour



Employees who perceived harassment or bullying in the last 12 months were asked what type of harassment or bullying they experienced. Employees could select one or more responses from a list of items.

Only the three options with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall.

I did not report the behaviour

Harassment and bullying	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
During the last 12 months, have you been subjected tworkplace?	to harassment or bullying in your current					
Yes		5%	-4	-5♥	-3	-5♥
No		95 %	+7 0	+10 🐼	+80	+9 🐼
Not sure		0%	-3	-5♥	-5♥	-5♥
Did you report the harassment or bullying?						
I reported the behaviour in accordance with my agency's policies and procedures	The data for this question has been hid	den for anony	ymity reasons.			
It was reported by someone else	The data for this question has been hid	den for anony	ymity reasons.			

The data for this question has been hidden for anonymity reasons.

Key At least 5 percentage points greater than comparator 4 At least 5 percentage points less than comparator



Unacceptable behaviour



Employees who indicated that they had witnessed potential corrupt behaviour were asked to describe the behaviour. Employees could select one or more responses from a list of items.

Only the three types of corrupt behaviours with the highest proportion of responses are presented here. These may vary between agencies and with results for the APS overall.

I reported the behaviour in accordance with my agency's

policies and procedures

It was reported by someone else

I did not report the behaviour

Corruption	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
Excluding behaviour reported to you as part of your duties, in witnessed another APS employee in your agency engaging in may be serious enough to be viewed as corruption?						
Yes		0%	-6 0	-3	-3	-3
No		100%	+6 	+96	+8♠	+8
Not sure		0%	0	-4	-3	-4
Would prefer not to answer		0%	0	-2	-2	-1
Did you report the potentially corrupt behaviour?						

The data for this question has been hidden for anonymity reasons.

The data for this question has been hidden for anonymity reasons.

The data for this question has been hidden for anonymity reasons.

Key At least 5 percentage points greater than comparator At least 5 percentage points less than comparator



Demographics

How do you describe your gender?	Responses
Man or male	42%
Woman or female	53%
Non-binary	3%
I use a different term	0%
Prefer not to say	3%

Do you identify as an Aboriginal and/or Torres Strait Islander person?	Responses
Yes	3%
No	97%

Do you have an ongoing disability?	Responses
Yes	11%
No	89%

Do you have carer responsibilities?	Responses
Yes	42%
No	58%

Do you identify as Lesbian, Gay, Bisexual, Transgender and/or gender diverse, Intersex, Queer, Questioning and/or Asexual (LGBTIQA+)?	Responses
Yes	11%
No	89%

Do you identify as culturally and linguistically diverse?	Responses
Yes	24%
No	76%

How would you describe your cultural background? [Multiple Response]	Responses
Australian (excluding Australian Aboriginal and/or Torres Strait Islander)	73%
Australian Aboriginal and/or Torres Strait Islander	3%
New Zealander (excluding Maori)	5%
Maori, Melanesian, Papuan, Micronesian, and Polynesian	0%
Anglo-European Anglo-European	24%
North-West European (excluding Anglo-European)	5%
Southern and Eastern European	0%
South-East Asian	5%
North-East Asian	14%
Southern and Central Asian	0%
North American	0%
South and Central American and Caribbean Islander	0%
North African and Middle Eastern	0%
Sub-Saharan African	0%

Do you consider yourself to be neurodivergent?	Responses
Yes	11%
No	73%
Maybe	14%
I am unsure what neurodivergent means	3%

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Suggested questions to focus on



What to focus on?

Through driver analysis, these key questions have been identified as being important to employees in your agency and associated with employee engagement.

They are not necessarily the questions with the lowest scores.

Some will be areas to improve upon and some will be areas to maintain.

Develop actions and activities to improve upon these, where possible, to drive higher levels of performance.

	5 percentage points greater mparator At least 5 percentage points less than comparator	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
.1	I feel I have the same opportunities as anyone else of my ability or experience	71 %	-80	+3	+1	-1
.2	Where appropriate, I am able to take part in decisions that affect my job	82%	-7 ⊙	+100	+7 ⊙	+3
.3	The culture in my agency supports people to act with integrity	95%	-	+180	+160	+150
.4	I believe that one of my responsibilities is to continually look for new ways to improve the way we work	92%	+4	+130	+100	+80
.5	I am supported to use my expertise to provide frank and fearless advice	86%	-	+210	+190	+180
.6	The people in my workgroup demonstrate stewardship	82%	-	+5 0	+2	-3



Time to take action

	Celebrate	Q		gate further h our teams	<u>~</u>		Opportunities
What things do we do well?				nities coming out o explore further?	Areas w plans:	re need to focus o	on and turn into action
Think about how we can build on or from what we are good at.	ur strengths and learn		nvestigate? Through nrough discussions v	looking at the data in vith staff?		the key things we nee ere better?	ed to improve to make



Use this page to start your local action plans

Identify areas to celebrate, opportunities for improvement and areas which you need to investigate further.

Prioritise 3 areas to take forward

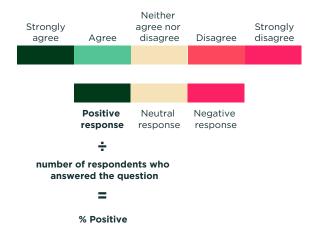
P	rioritise 3 areas for action	Timescales	Owner	Resources required	Target/Success measure
1					
2					
3					



Guide to this report

% Positive

Where results are shown as positive percentages (% positive), these are calculated by adding together positive responses ("strongly agree" + "agree" or "always" + "often") and dividing by the number of respondents who answered the question.



For 5 point scale questions not asked on the *agree to disagree* scale the same rules apply, the green percent represents a **positive response** (unless the question is negatively worded).



lpsos





Rounding

Results are presented as whole numbers for ease of reading, with rounding performed at the last stage of calculation for maximum accuracy. Values from x.00 to x.49 are rounded down and values from x.50 to x.99 are rounded up. Therefore in some instances, results may not total 100%.

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree	Total
Number of responses	151	166	176	96	24	613
Percentage	24.63%	27.08%	28.71%	15.66%	3.92%	100%
Rounded percentage	25%	27%	29%	16%	4%	101%
Number of positive	151 + 166 = 317					
% Positive	317 ÷ 613	= 52%				

Anonymity

It is best practice not to display the results of groups of respondents to the extent where the anonymity of individuals may be compromised. Results will not be shown where there are less than 10 respondents in a group.

Comparisons

Comparisons to other similarly sized agencies are used through this report. To see how agencies are categorised visit:

https://www.apsc.gov.au/ aps-agencies-size-andfunction

Comparisons to previous years

The method of analysing and reporting specific results may be periodically reviewed and revised. Such improvements are applied to current data and that of previous years. For this reason the current report is always the most accurate data source for APS Employee Census results, including comparisons with time series data.